UPGRADE MATRIX

CGM MEDISOFT
Practice Management and EHR
azcomp TECHNOLOGIES

New Features	Added from v21*-v25*	v26*	v27*	v28	v29
Integrated CGM PAY** functionality and dashboard for credit card and ACH; automated payment plans					✓
Enhanced Patient Responsibility Estimate using eMEDIX helps self-pay and uninsured patients					✓
Enhanced write-off tool sorts outstanding balances by responsible party					✓
Diagnosis codes added to MultiLink Transactions					✓
Transaction Entry Alerts warn of date-sensitive entries such as outdated codes; copy rules to make new alerts easily					✓
Option to limit number of diagnosis pointers in Unprocessed Transactions and Transaction Entry					✓
Ability to delete multiple Unprocessed Charges at once					✓
Fully integrated patient statements using eMEDIX				✓	✓

* CGM MEDISOFT versions prior to v28 are no longer supported by the developer.
** Priced separately.

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	Added from v21*-v25*	v26*	v27*	v28	v29
More detailed eligibility display				✓	✓
Daily appointment and activity review				✓	✓
Streamlined claim management				✓	✓
Microsoft Windows Server 2022 support				✓	✓
Ability to merge patient accounts/charts			✓	✓	✓
Customizable patient alert pop-ups			✓	✓	✓
Current co-pay, co-insurance, and remaining deductible displays when using eMEDIX** EDI			✓	✓	✓
Ability to move charges and accompanying co-pays between cases			✓	✓	✓
Inactive status indicators in the patient drop-down menu when creating appointments within Office Hours			✓	✓	✓
Opt-in contact preferences for patients using CGM CONNECTION** appointment reminders			✓	✓	✓
PDF image file support			✓	✓	✓
Multi-practice name display among Windows taskbar icons			✓	✓	✓
Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, payments		✓	✓	✓	✓
Patient encounters KPI dashboard to display patient visits, missed appointments, average charges per visit		✓	✓	✓	✓
Patients searchable by DOB		✓	✓	✓	✓
Easy write-off adjustments from AR Tracker		✓	✓	✓	✓

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Integration with CGM CONNECTION** - a robust patient engagement tool		✓	✓	✓	✓
Enhanced password security		✓	✓	✓	✓
Report enhancements to meet 21st Century Cures Act demographic requirements		✓	✓	✓	✓
OCR scanning of insurance cards and return of demographic information	✓	✓	✓	✓	✓
Enhanced ICD-10 Search Tool powered by IMO® Terminology	✓	✓	✓	✓	✓
Demographic information returned on eligibility checks	✓	✓	✓	✓	✓
Multiple revenue management improvements related to batch eligibility checks	✓	✓	✓	✓	✓
Login/logout audit trail reporting	✓	✓	✓	✓	✓
Insurance codes added to Transaction Entry Tab	✓	✓	✓	✓	✓
Deposit list enhancements to use in-screen persistence of payer type/payer method values	✓	✓	✓	✓	✓
Include up to 12 diagnosis codes from the patient case on the unprocessed transactions edit	✓	✓	✓	✓	✓
Patient DOB, age, and last eligibility check date on OHP appointment screen	✓	✓	✓	✓	✓
EHR interface with the award-winning CGM APRIMA** solution	✓	✓	✓	✓	✓
Transaction & statement notes added to walkout receipts	✓	✓	✓	✓	✓
Mobile app enhancements: cases, edit appts, balance details, add'l insurance info, middle initials, facility codes	✓	✓	✓	✓	✓
Report header updates to Aging Reports plus new Primary Insurance Aging Summary report	✓	✓	✓	✓	✓

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	Added from v21*-v25*	v26*	v27*	v28	v29
NDC codes added to unprocessed transactions	✓	✓	✓	✓	✓
Race and ethnicity fields for quality reporting	✓	✓	✓	✓	✓
Enhancements to CGM MEDISOFT Mobile UI	✓	✓	✓	✓	✓
Pending Patients tool for adding patients	✓	✓	✓	✓	✓
Accounts receivable tracker for working AR balances	✓	✓	✓	✓	✓
Enhancements to real-time eligibility and EOB functionality	✓	✓	✓	✓	✓
Insurance card scanning to policy and multimedia tabs	✓	✓	✓	✓	✓
Auto-assign statements notes	✓	✓	✓	✓	✓
Advanced duplicate patient record matching	✓	✓	✓	✓	✓
Color coding functionality for patient statuses and incomplete transactions	✓	✓	✓	✓	✓
Insurance timely filing calculator	✓	✓	✓	✓	✓
Secondary claim status in Revenue Manager	✓	✓	✓	✓	✓

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Contact to learn more

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