



# CGM MEDISOFT System Requirements

---

January 2022

**CGM MEDISOFT**

---

Practice Management and EHR

## **Copyright notice**

Copyright © 2022 eMDs, a brand of CompuGroup Medical. All Rights Reserved.

Use of this documentation and related software is governed by a license agreement and this document is incorporated into and is made part of the license agreement. This documentation and related software contain confidential, proprietary, and trade secret information of eMDs, a brand of CompuGroup Medical, and is protected under United States and international copyright and other intellectual property laws. Use, disclosure, reproduction, modification, distribution, or storage in a retrieval system in any form or by any means is prohibited without the prior express written permission of eMDs, a brand of CompuGroup Medical. This documentation and related software is subject to change without notice.

## **Publication date**

January 2022

## **Product**

CGM MEDISOFT 26

## **Corporate address**

eMDs, Inc.  
10901 Stonelake Blvd.  
Austin, Texas 78759  
512-257-5200

# CGM MEDISOFT System Requirements

Below are the requirements for CGM MEDISOFT 26.

## CGM MEDISOFT 26 Supported Operating Systems

**NOTE:** CGM MEDISOFT 26 is a 32-Bit application, and on a supported 64-Bit platform, the application will run in a 32-Bit mode.

OPERATING SYSTEM	SERVER		WORKSTATION	
	Version of CGM MEDISOFT 26		Version of CGM MEDISOFT 26	
	Network Professional	Single-User or Advanced	Network Professional	Single-User or Advanced
Windows Server 2012 and R2	Y	N/A	Y	N/A
Windows Server 2016 Standard, Datacenter, Essentials	Y	N/A	Y	N/A
Windows Server 2019 Standard	Y	N/A	Y	N/A
Windows 10 Pro, Enterprise*	Y	Y	Y	Y

\*Windows 10 S and Home are NOT supported.

Microsoft Windows 11, as of GA of Medisoft 26, is not a supported OS. The goal is to support this OS and once successful testing of Windows 11 is complete an announcement will be released.

CGM MEDISOFT will not support Windows RT on the ARM processor.

## CGM MEDISOFT Hardware Requirements

### Workstation (minimum required)

CPU (Processor)	Intel Pentium 4 2.0GHz
RAM (Memory)	2GB
Storage Space	10GB (20GB for Net Pro)*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	100Mbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

### Workstation (Recommended)

CPU (Processor)	Intel i3 or higher
RAM (Memory)	4GB
Storage Space	20GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	1Gbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

### Server (Minimum Required)-Network Professional

CPU (Processor)	Intel Core 2 Duo 2.0GHz
RAM (Memory)	4GB
Storage Space	20GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	100Mbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

\*Your database will grow as you add data to your practice, increasing the amount of space needed on the hard drive.

Advantage Database Server 11.10 is required for CGM MEDISOFT 26. eMDs recommends if you have a 64-bit computer, use 64 bit Advantage.

**IMPORTANT:** You also must have an Internet connection for all versions of CGM MEDISOFT.

---

## Server (Recommended)-Network Professional

CPU (Processor)	Intel i3 or higher
RAM (Memory)	8GB
Storage Space	40GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	1Gbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

**IMPORTANT:** You also must have an Internet connection to use Network Professional.

\*Your database will grow as you add data to your practice, increasing the amount of space needed on the hard drive.

Advantage Database Server 11.10 is required for CGM MEDISOFT. eMDs recommends if you have a 64-bit computer, use 64 bit Advantage.

---

CGM MEDISOFT requires an Internet connection to work properly. However, if you lose your Internet connection, you will be able to use CGM MEDISOFT for up to 30 days without your Internet connection. After this, you will receive a warning message that you have seven days to connect before you are locked out of CGM MEDISOFT.

---

## Server Operating System – Supported

- Windows 10 Pro and Enterprise\*
- Windows Server 2012 (64 Bit) and R2 (64-Bit)
- Windows Server 2016 Standard (64 Bit), Datacenter, Essentials
- Windows Server 2019 Standard

\*Windows 10 S and Home are NOT supported

## Scanning

The scanning feature requires the use of a TWAIN-compatible scanner.

For reference, the following scanners were used in successful testing of the scanning feature. This is not an exclusive list and other TWAIN-compatible card scanners may also be compatible.

- Brother DS Mobile 700D
- ScanShell 800DX and 800DXN
- ScanShell 800N, 800R, 800NR
- ScanShell 1000N, 1000A, 1000NA

- ScanShell 2000N
  
- Ambir DS490-i
- Ambir DS687
- Ambir PS667
- Ambir PS600
  
- TTScanner
  
- Fujitsu 6130
- Fujitsu 6130z
  
- Brother MFC 8680DN
- Canon PIXMA MX 452
- QMB MasterScan via TSScan

Important notes:

- eMDs does not provide support for individual scanner hardware or software questions.
- if you are working with Terminal Services or a Remote Desktop Protocol, you will need additional software to connect a scanner to CGM MEDISOFT, such as TSScan. Also, eMDs recommends that you close CGM MEDISOFT prior to disconnecting a remote session.
- Be sure to set up and install the scanner on your computer or network before attempting to scan images from within CGM MEDISOFT.
- eMDs recommends that you use a dedicated insurance card scanner for scanning insurance cards.
- It is always a good idea to calibrate the scanner after it is installed and clean it according to the manufacturer's recommendation.

---

# MPIC System Requirements

## Hardware requirements

CPU (Processor)	Equivalent of Intel Quad Core Xeon 1.6GHz
RAM (Memory)	8GB
Storage Array Type	RAID-1
Optical Drive	DVD-ROM
Network Card (NIC)	1Gbps (cannot be a teamed network card)
Hard Drive	At least 30GB

## Software requirements

---

eMDs recommends that you install it on the same computer as your Advantage Database Server. It does not need to be installed on any of your workstations. Nor does it have to be dedicated.

---

You may use a virtual server with MPIC.

### With Practice Partner 11.2 and newer

- Windows Server 2012 and R2
- Windows Server 2016 Standard, Datacenter, Essentials
- Windows Server 2019 Standard
- Medisoft 19 SP1 or newer
- SQL Server Express 2012, or 2017, or 2019\*

\*SQL server express is NOT installed with MPIC. For Medisoft, you will need to download SQL Server Express. You can download version 2017 from here:

- <https://www.microsoft.com/en-us/sql-server/sql-server-2017>

