

PRODUCT MATRIX



| | 2015* | 2017* | 2018* | 2019* | 2020 | 2021 | 2022 |
|---|-------|-------|-------|-------|------|------|------|
| Support for insurance payments by credit card | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Ability to default NDC codes in Charges and Payments | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Upgraded Crystal Reports | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Patient Intake tool added to LYTEC Mobile | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Accounts Receivable Tracker for working AR balances | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Expanded functionality in LYTEC Mobile | | | ✓ | ✓ | ✓ | ✓ | ✓ |
| Enhancements to real-time eligibility and EOB functionality | | | ✓ | ✓ | ✓ | ✓ | ✓ |

*Please note that LYTEC version 2015-2019 are no longer supported by the developer.

Synchronizing Healthcare



| | 2015* | 2017* | 2018* | 2019* | 2020 | 2021 | 2022 |
|--|-------|-------|-------|-------|------|------|------|
| Customizable coding edits | | | ✓ | ✓ | ✓ | ✓ | ✓ |
| Claim status verification with electronic response from clearinghouse | | | ✓ | ✓ | ✓ | ✓ | ✓ |
| Move credits workflow | | | | ✓ | ✓ | ✓ | ✓ |
| Patient Connect – patient engagement and communication tool | | | | ✓ | ✓ | ✓ | ✓ |
| Customized printable appointment schedules | | | | ✓ | ✓ | ✓ | ✓ |
| Insurance timely filing calculator | | | | ✓ | ✓ | ✓ | ✓ |
| AR Tracker refresh button | | | | ✓ | ✓ | ✓ | ✓ |
| Advanced duplicate patient record matching | | | | ✓ | ✓ | ✓ | ✓ |
| Single view hold codes | | | | ✓ | ✓ | ✓ | ✓ |
| Cash posting of payments & unlocked fields in BillFlash OfficePay | | | | ✓ | ✓ | ✓ | ✓ |
| Duplex scanning capability and full-page scans viewing | | | | | ✓ | ✓ | ✓ |
| Timely filing and appointment date filters in AR Tracker | | | | | ✓ | ✓ | ✓ |
| Enhanced eligibility response displays | | | | | ✓ | ✓ | ✓ |
| Patient balance field on custom displayed and printed appointment schedule | | | | | ✓ | ✓ | ✓ |

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| Filters and enhancements to Patient Connect | | | | | ✓ | ✓ | ✓ |
| Charge entry messaging capabilities adding missing data test parameters | | | | | ✓ | ✓ | ✓ |
| Multiple mobile app enhancements including: <ul style="list-style-type: none"> • Pull the permanent diagnosis and display on the patient preview card • Ability to edit and delete appointments • View additional insurance information • Add middle initial to patient names • Add facility code | | | | | ✓ | ✓ | ✓ |
| OCR scanning of insurance cards and return of demographic information | | | | | | ✓ | ✓ |
| Enhanced ICD-10 search tool powered by IMO® Terminology | | | | | | ✓ | ✓ |
| Demographic information returned on eligibility checks | | | | | | ✓ | ✓ |
| Multiple revenue management improvements related to batch eligibility checks | | | | | | ✓ | ✓ |
| Fewer clicks for real-time eligibility checks | | | | | | ✓ | ✓ |
| SQL version installation of your choice | | | | | | ✓ | ✓ |
| SQL server FileStream enabled to help reduce database size of scanned images | | | | | | ✓ | ✓ |
| Accept up to 12 diagnosis codes transferred from EHR (*up to 6 from CGM PRACTICE PARTNER) | | | | | | ✓ | ✓ |
| Create AR tracker notes directly from Charges & Payments screen | | | | | | ✓ | ✓ |

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| Assign agent, task, and due date from Charges & Payments screen | | | | | | ✓ | ✓ |
| Custom color coding for quick identification of patient types in patient lookup grids | | | | | | ✓ | ✓ |
| EHR Interface with the award-winning CGM APRIMA solution | | | | | | ✓ | ✓ |
| Reporting for all payments matching Date of Service (DOS) | | | | | | | ✓ |
| Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, and payments | | | | | | | ✓ |
| Patient encounters KPI dashboard to display patient visits, missed appointments, and average charges per visit | | | | | | | ✓ |
| New workflow to prevent printing and export of inactive items and patients | | | | | | | ✓ |
| Integration with CGM CONNECTION - a robust patient engagement tool** | | | | | | | ✓ |
| Enhanced password security | | | | | | | ✓ |
| Report enhancements to meet 21st Century Cures Act demographic requirements | | | | | | | ✓ |

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** Priced separately

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