

Medisoft Version 17 Service Pack 1 with Office Hours and Reports Professional

Introduction

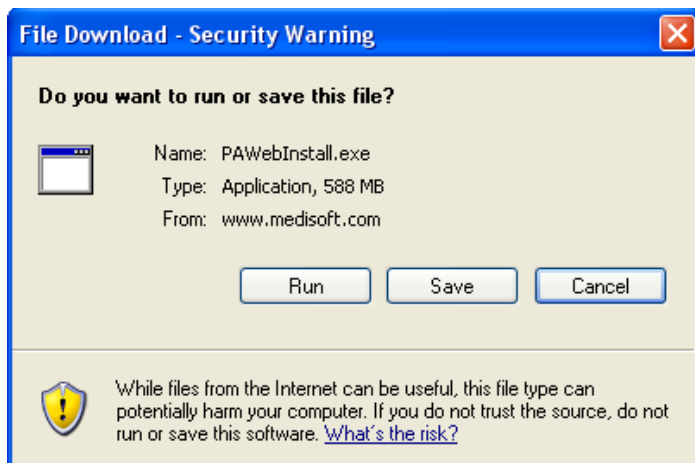
The Medisoft v17 Service Pack 1 (SP1) is now Generally Available and can be downloaded.

Note: See information on Medisoft v17 SP1 **Office Hours Professional** and Medisoft v17 SP1 **Reports Professional** installs at the end of this article.

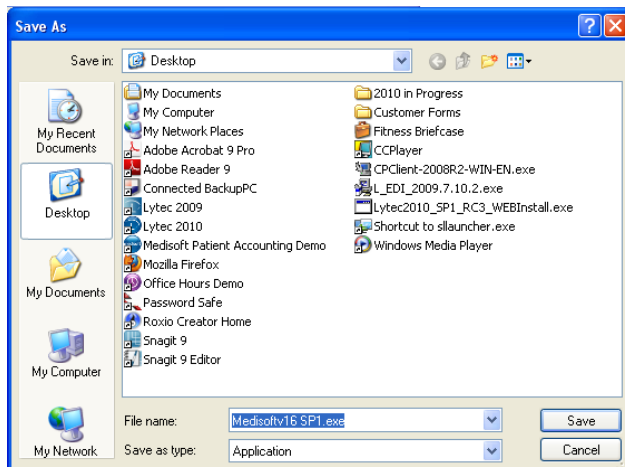
V17 SP1 Installation Instructions

Installation Synopsis before Installation: a) make a backup of the practice files, b) ensure all users are out of Medisoft, c) close all programs, d) install Medisoft 17 SP1.

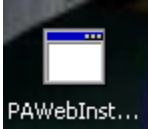
1. Click the following link to download **Medisoft 17 Service Pack 1**
http://medisoft.com/Medisoft_Download/V17/SP1/PAWebInstall.exe
2. When the **File Download** window opens, click **Save**.



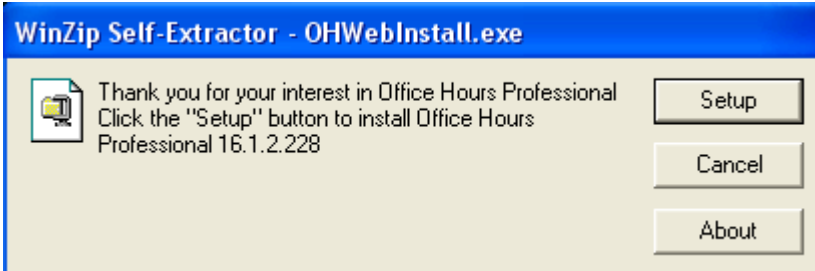
3. From the **Save As** window, select **Desktop** and click **Save**.



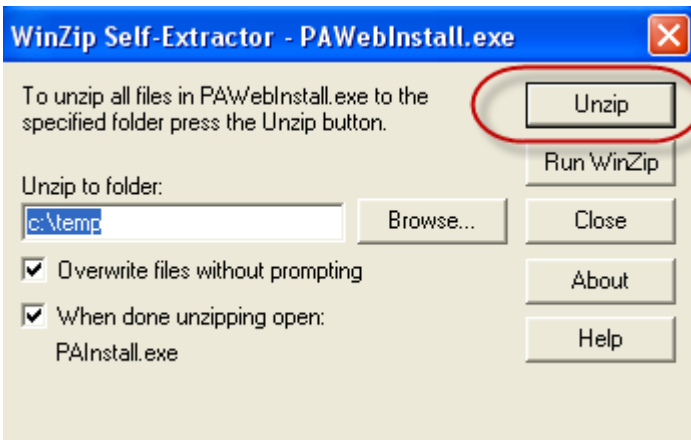
- Once the service pack download completes, double-click on the **PAWebInstall.exe** icon.



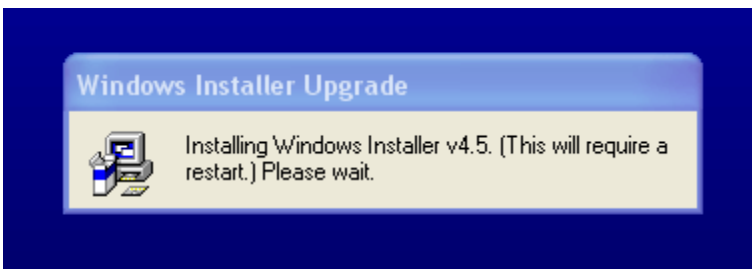
- Click **Setup** button in the WinZip-Extractor screen



- If the SELF EXTRACTOR doesn't automatically deploy, then Click **Unzip** button



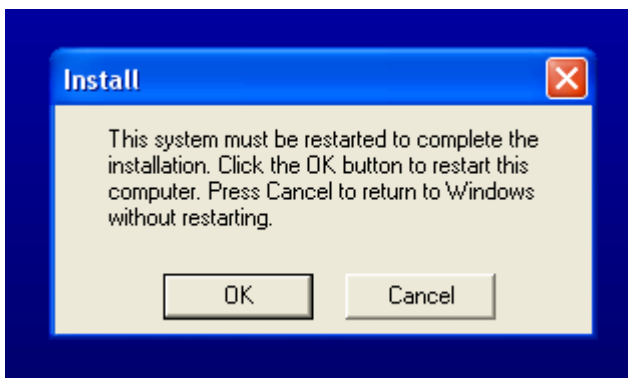
- The program will use Windows Installer, and you may see an upgrade message.



- The message text box explains the **Restart Required** steps, Click OK.



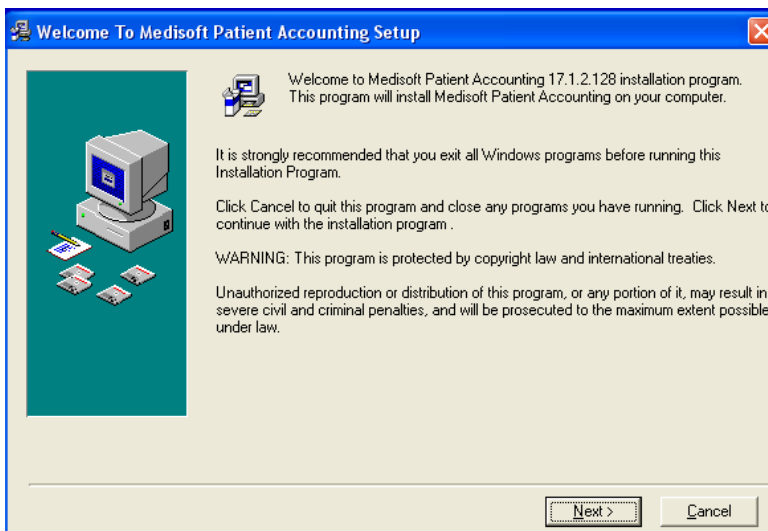
9. Click **OK** at the next warning for restart **Install** dialog box



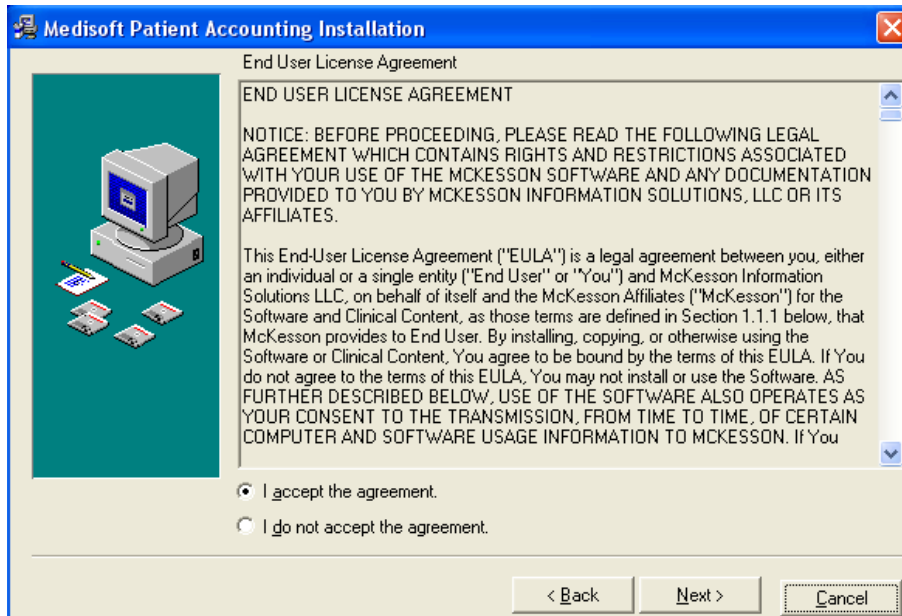
10. Open the unzipped **PAWebn stall** executable file from the computer's c: drive file.



11. At the Welcome screen Click the **Next** button

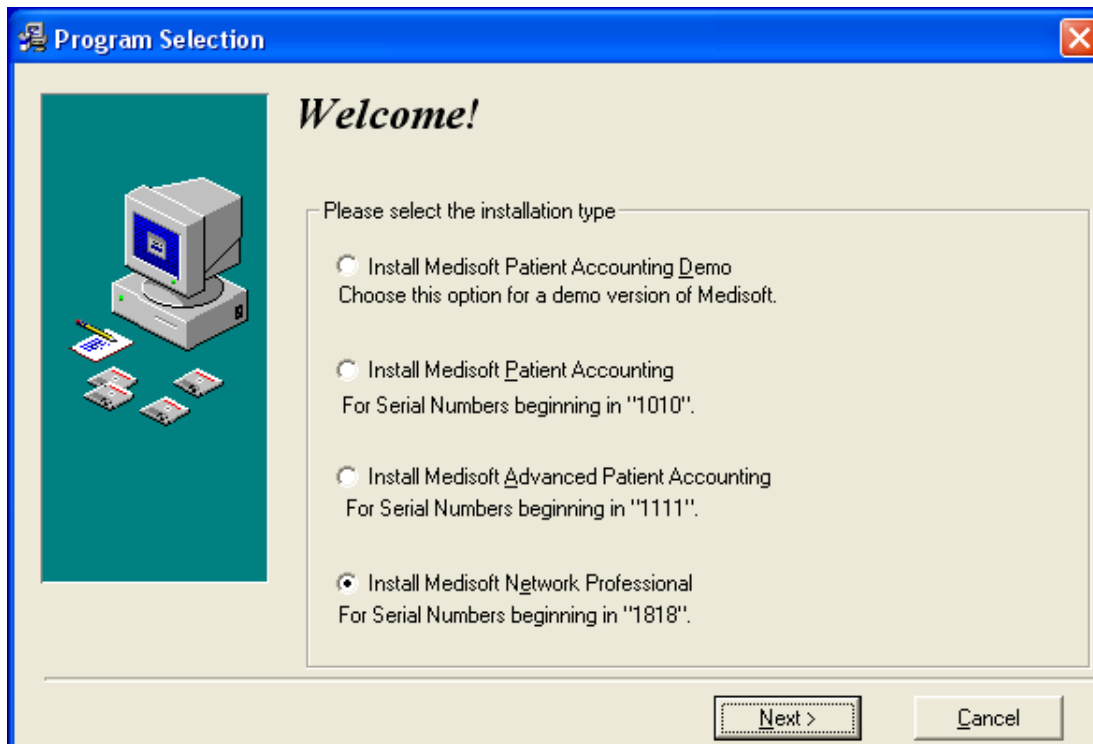


12. In the EULA window, select **I accept the agreement**, and click **Next**.

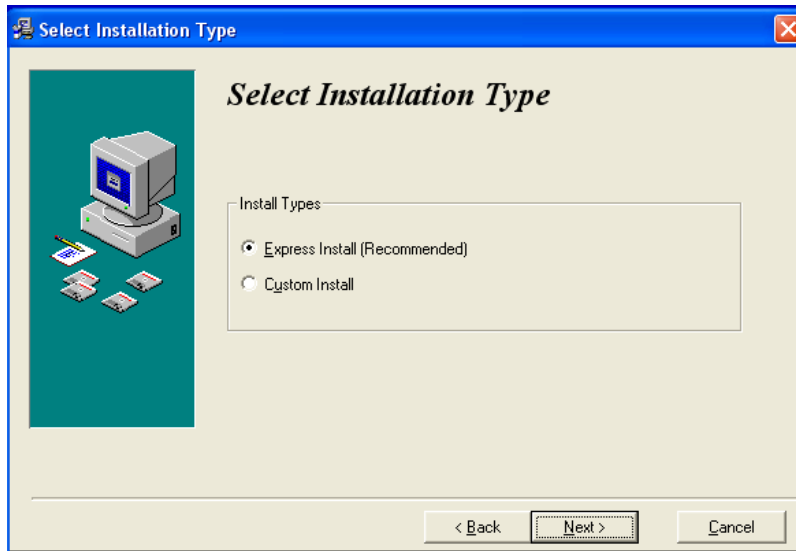


13. Select the version of Medisoft (based on the **first four serial numbers** on the Medisoft CD case. Click **Next**.

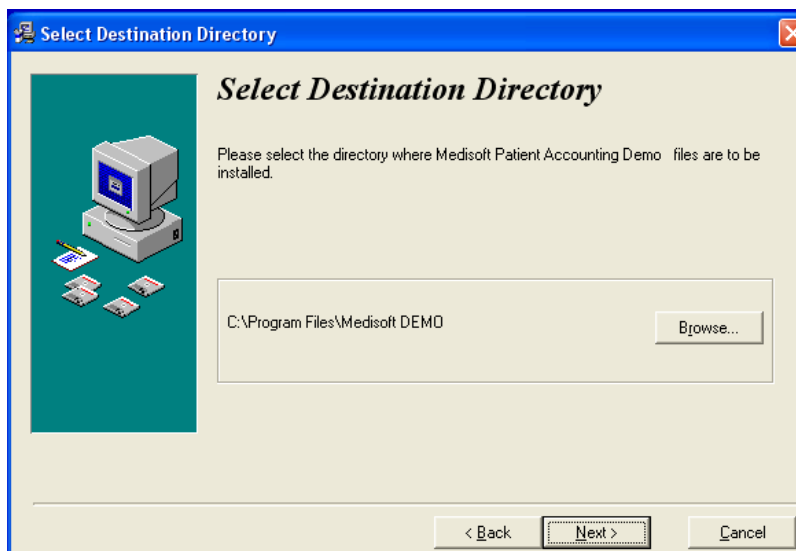
Note: Do not select Install Medisoft Patient Accounting Demo.



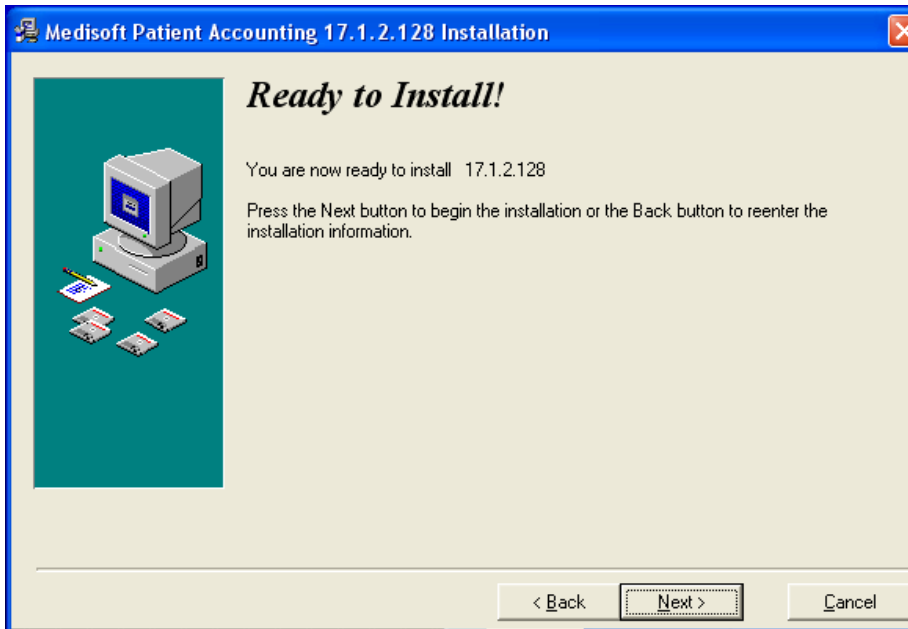
14. Leave the default setting at “Express Install...” in the **Select Installation Type** window and click **Next**.



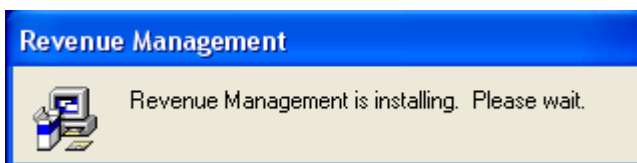
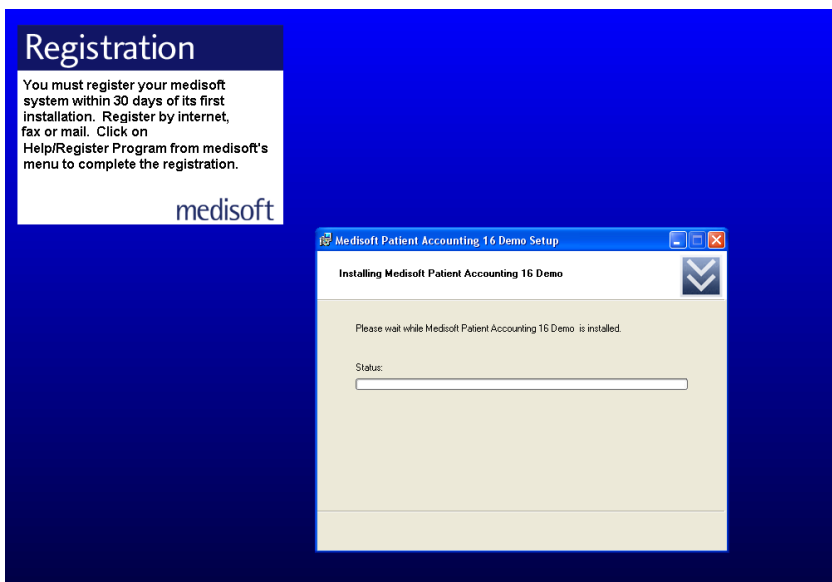
15. At the Select Destination Directory screen, use the Browse button to look for a file for destination other than the default C:\Program Files\Medisoft file.

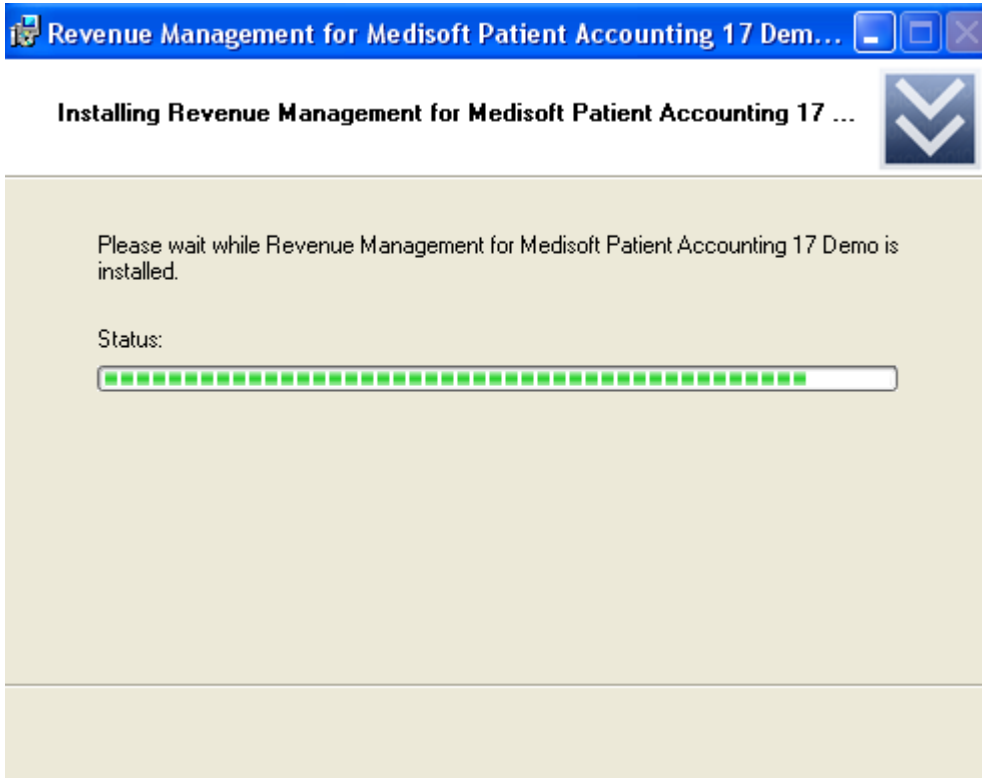


16. Click **Next** in the **Ready to Install** window.

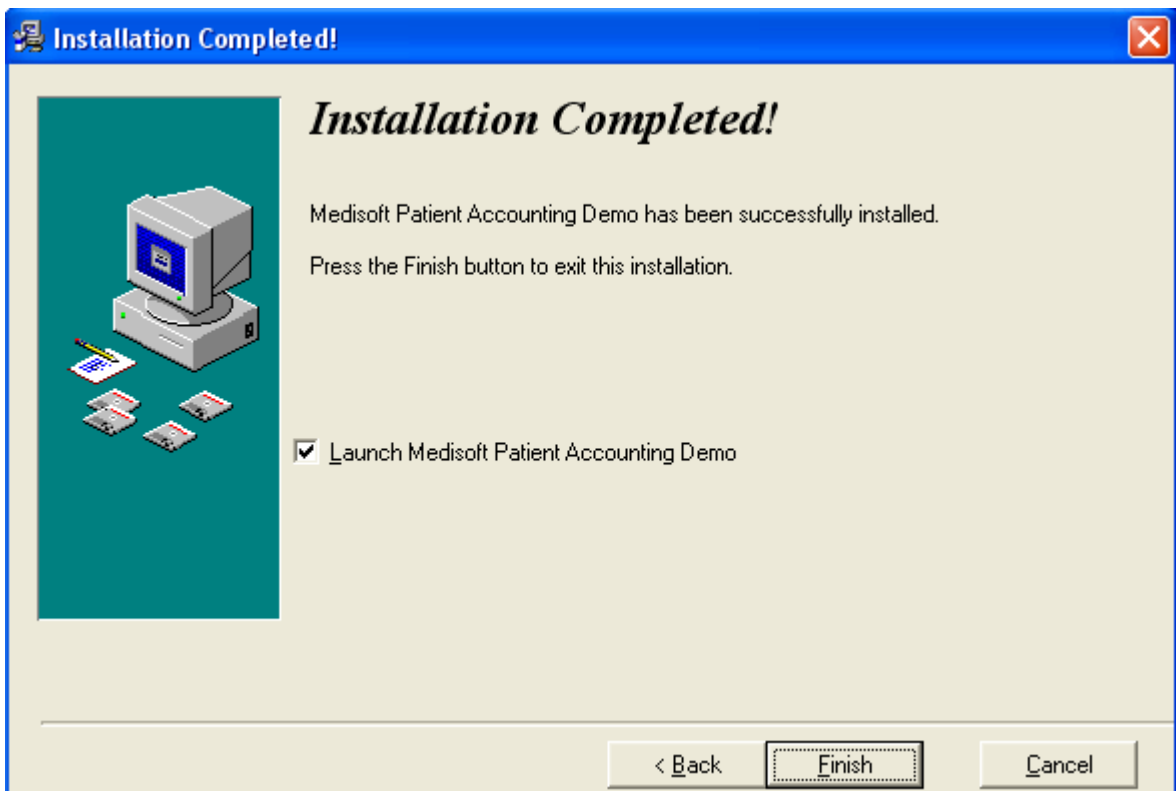


17. The following 5 screens in 2 series display while installing Revenue Management and Patient Accounting. No action is needed on these screens.





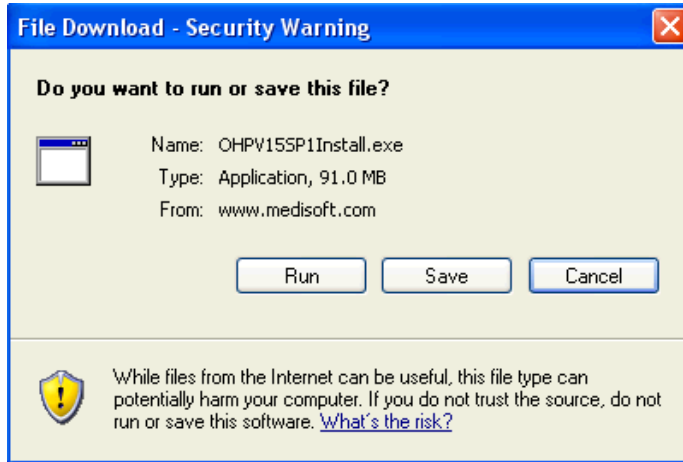
18. . When the **Installation Completed** window opens, click **Finish**



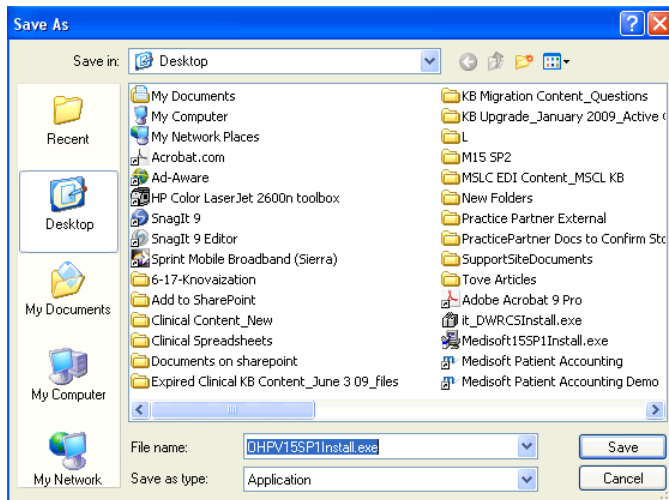
Installs for v17SP1 Office Hours Professional and Reports Professional

The following section describes the two (2) installs:

1. Click the following link to download **Medisoft v17 SP1 Office Hours Professional**
http://www.medisoft.com/Medisoft_Download/V17/SP1/WebInstall/OHWebInstall.exe
2. When the **File Download – Security** window opens, click **Save**.



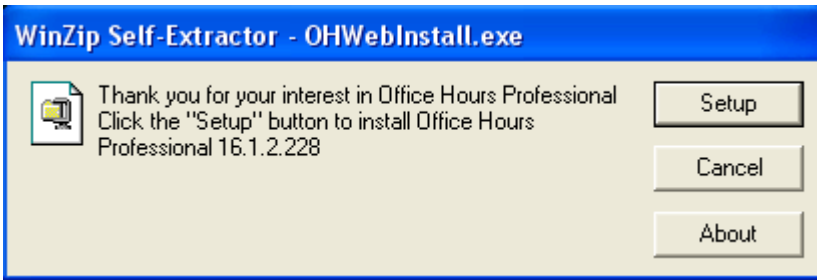
3. From the **Save As** window, select **Desktop** and click **Save**.



4. Once the service pack download completes, double-click on the **OHWebInstall.exe** icon.



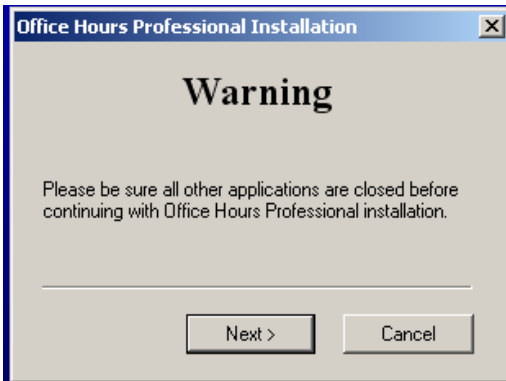
5. Click **Setup** button in the WinZip-Extractor screen



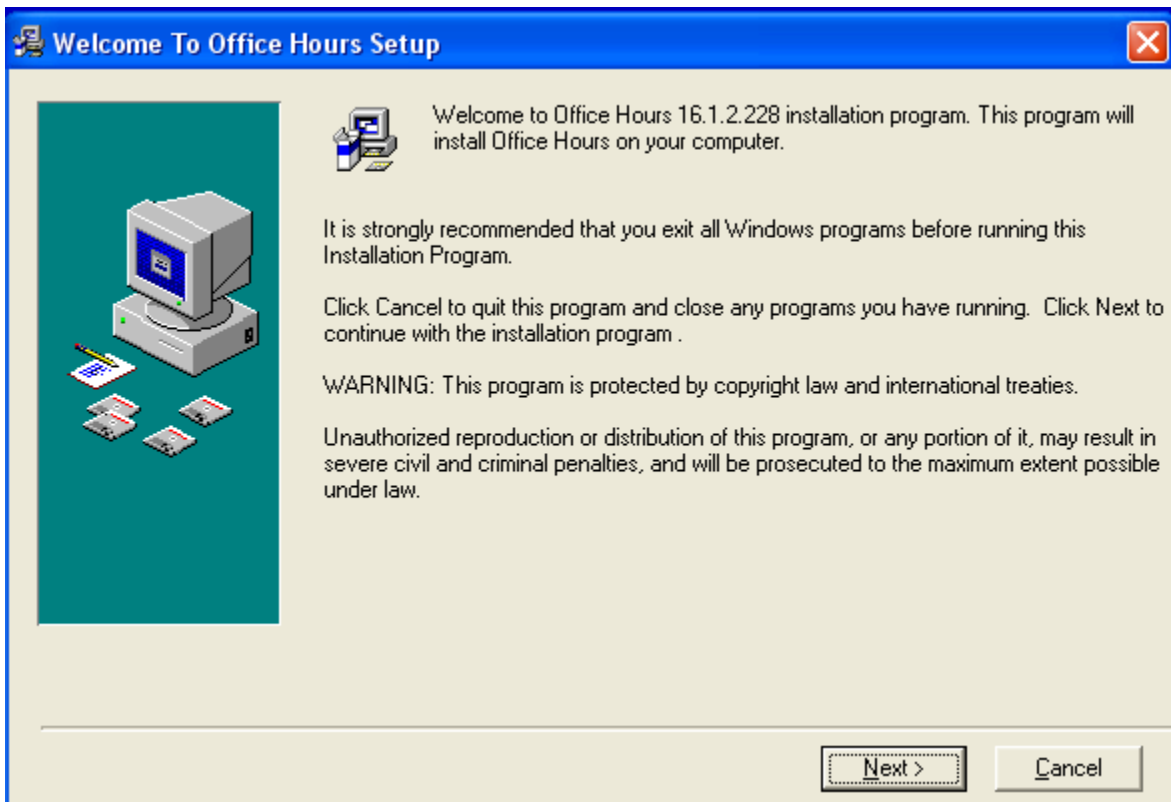
6. Depending on security settings, Click **Run** in the Open File - Security Warning window.



7. Click **Next** if the **Warning** window is displayed.



8. Click **Next** in the following Welcome screen



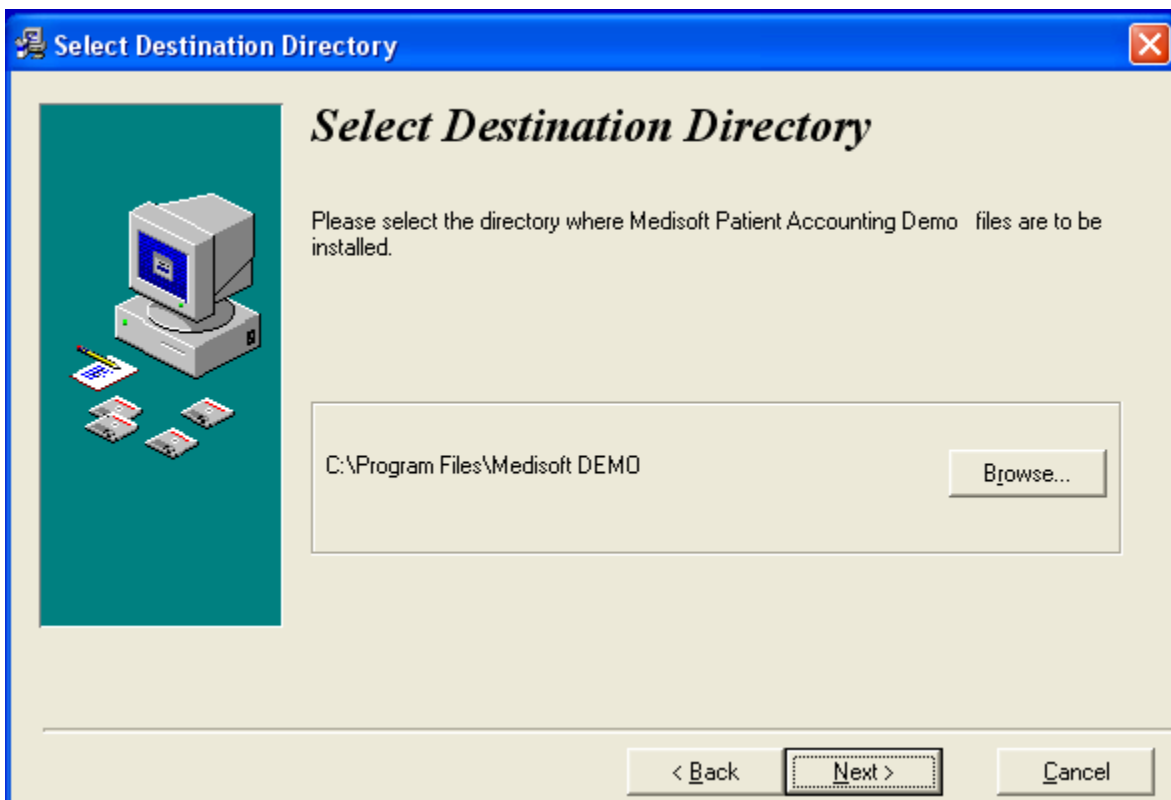
9. Click **I Accept** in the **End User License Agreement** window.



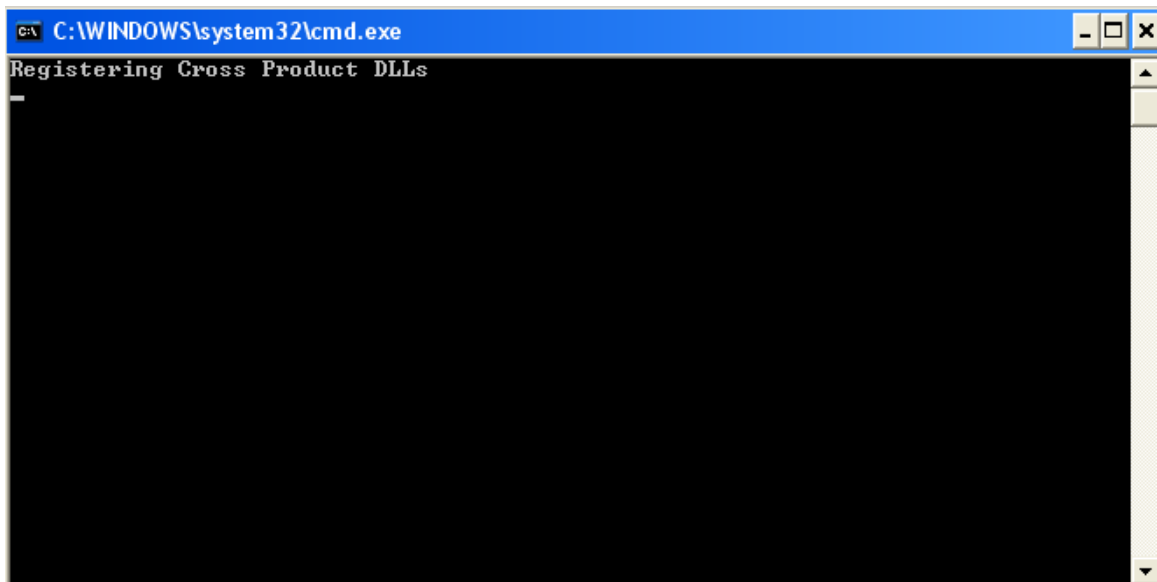
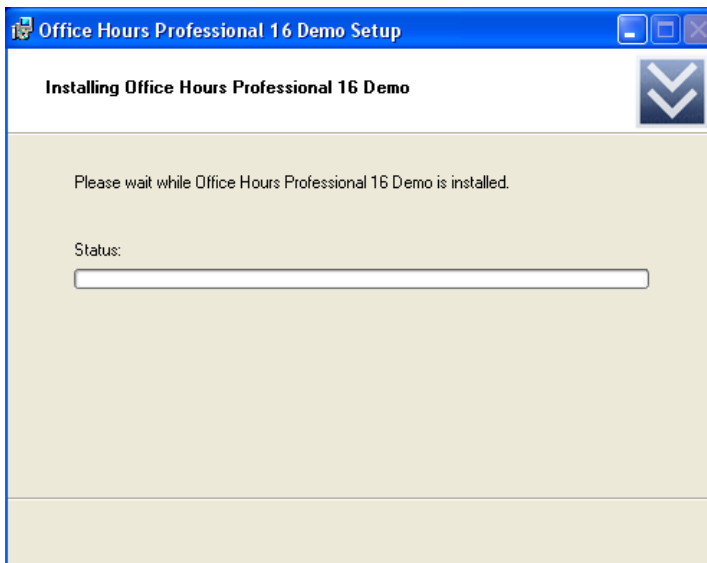
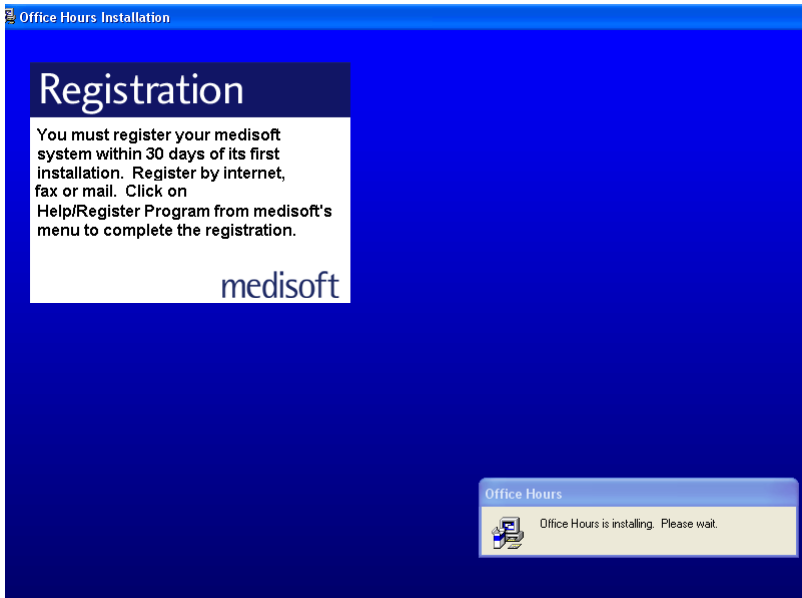
10. Select the version of Office Hours Professional based on the **first four serial numbers** on the CD case. Click **Next**. The following example uses "Install Office Hours Professional for Serial Numbers beginning in 2121".



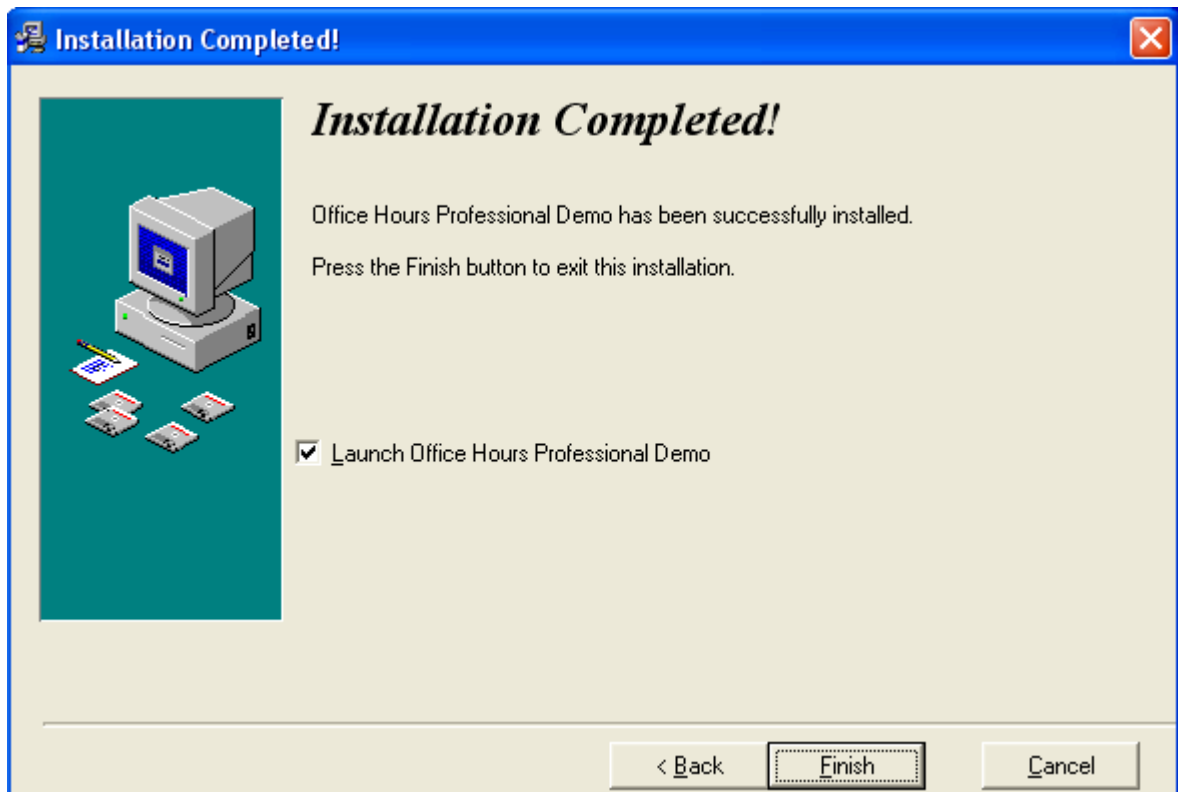
11. At the Select Destination Directory screen, use the Browse button to look for a file for destination other than the default C:\Programs Files\Medisoft file.



12. The next 3 screens are displayed during the installation of Office Hours Professional. No action is needed on these screens

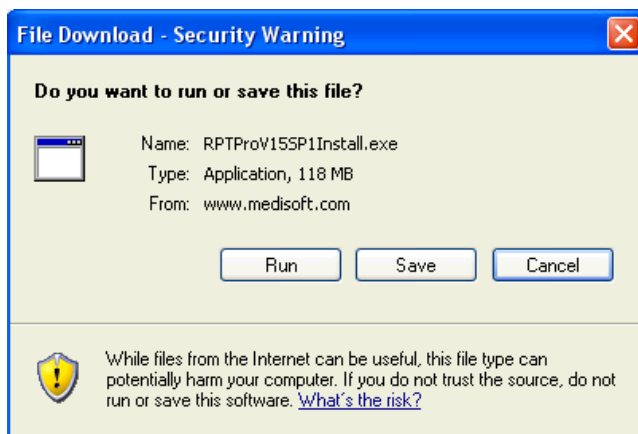


13. When the **Installation Completed** window opens, click **Finish**

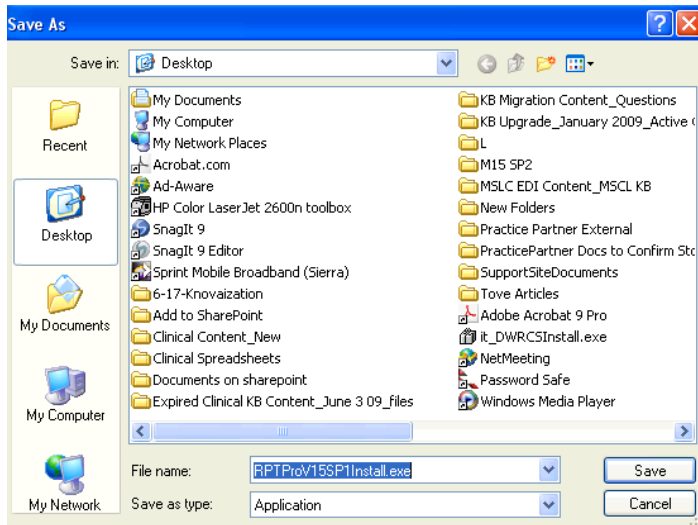


Steps for Installing Reports Professional:

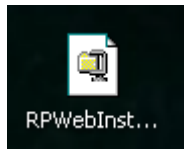
1. Click the link to download **Medisoft v17 SP1 Reports Professional**
http://medisoft.com/Medisoft_Download/V17/SP1/RPWebInstall.exe
2. When the **File Download** window opens, click **Save**.



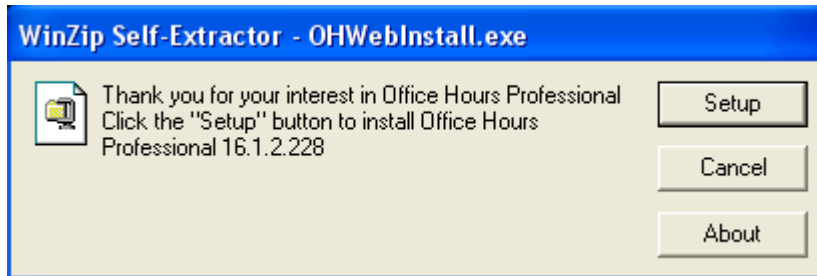
3. From the **Save As** window, select **Desktop** and click **Save**.



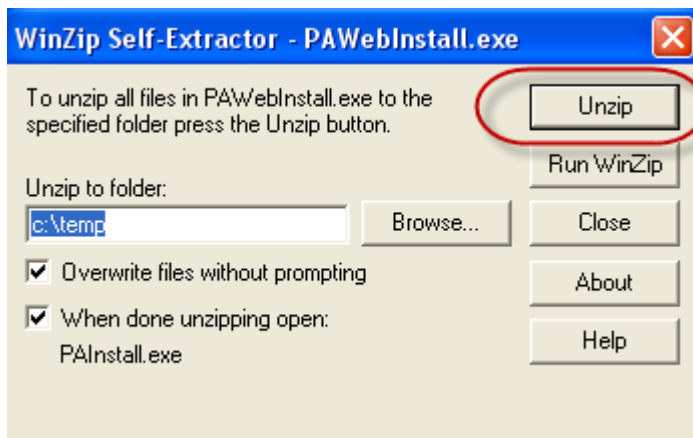
4. Once the service pack download completes, double-click the **RPTProV15SP1.exe** icon.



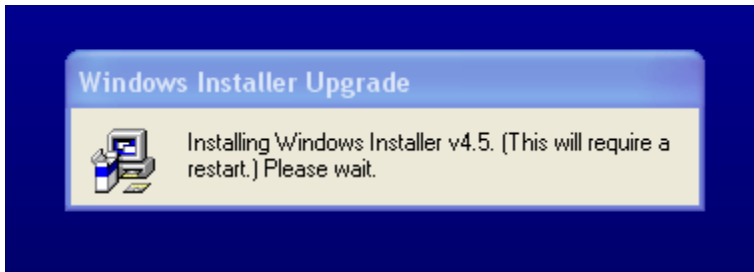
5. Click **Setup** button in the WinZip-Extractor screen



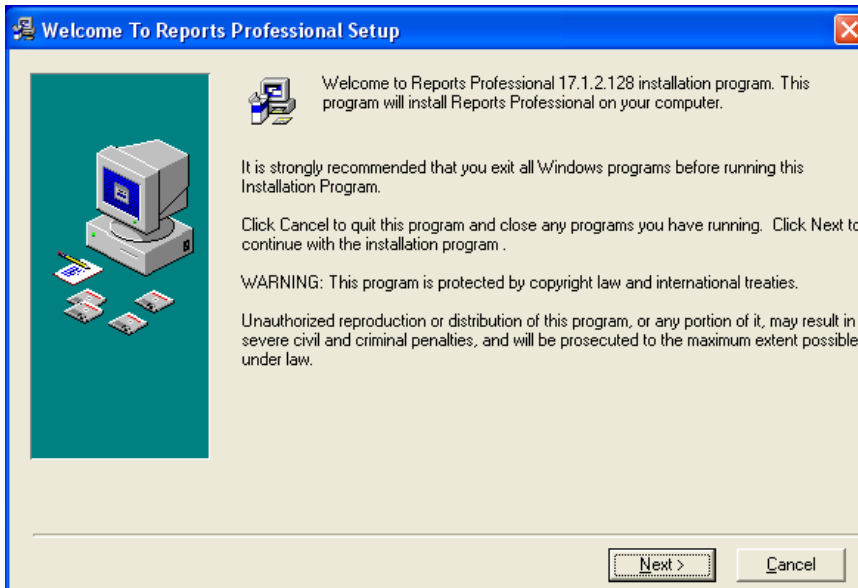
6. If the SELF EXTRACTOR doesn't automatically deploy, then Click **Unzip** button



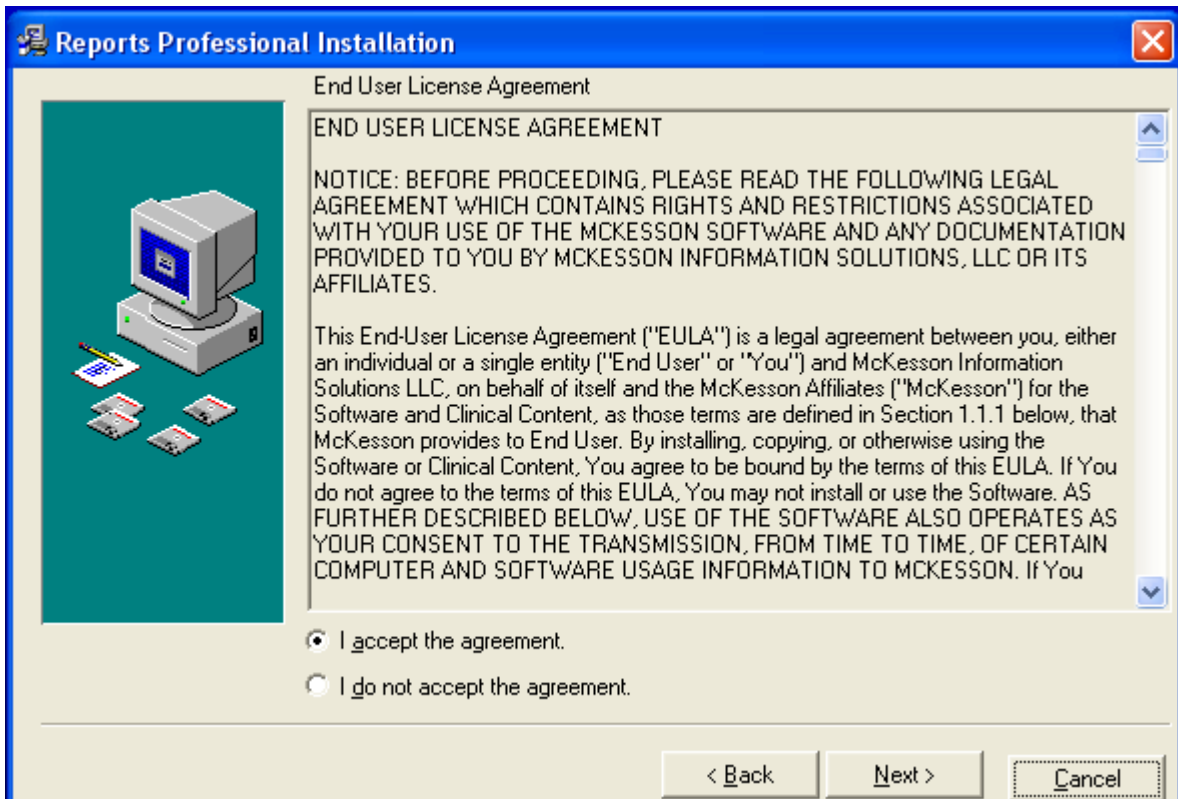
7. The program will use Windows Installer, and you may see an upgrade message.



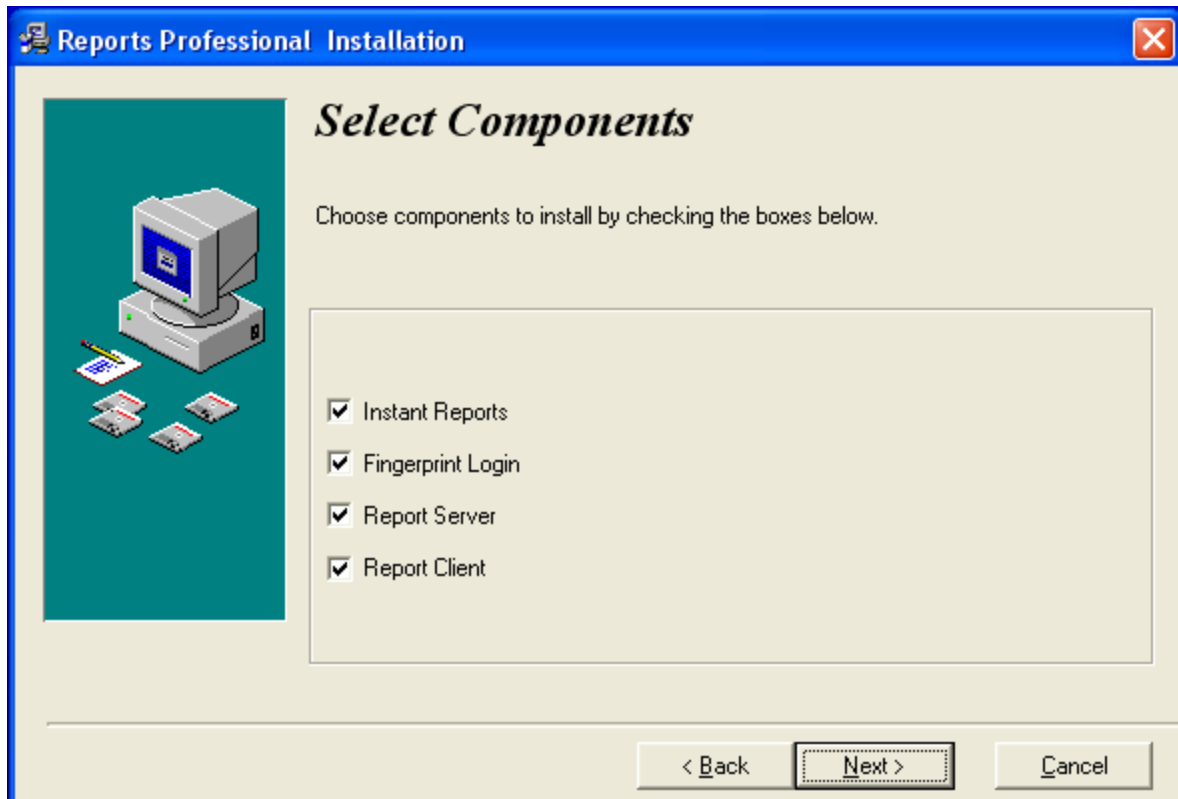
- At the Welcome screen, click **Next**.



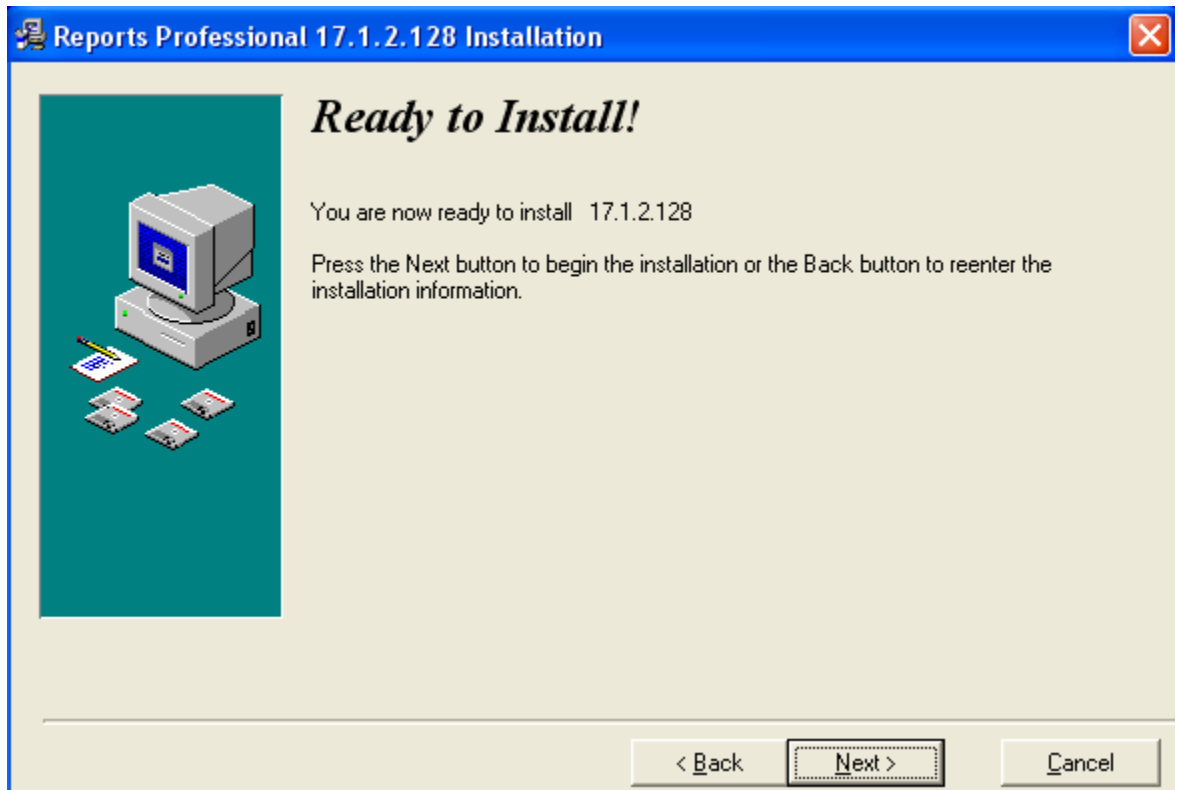
- Click **I Accept** in the **User License** window.



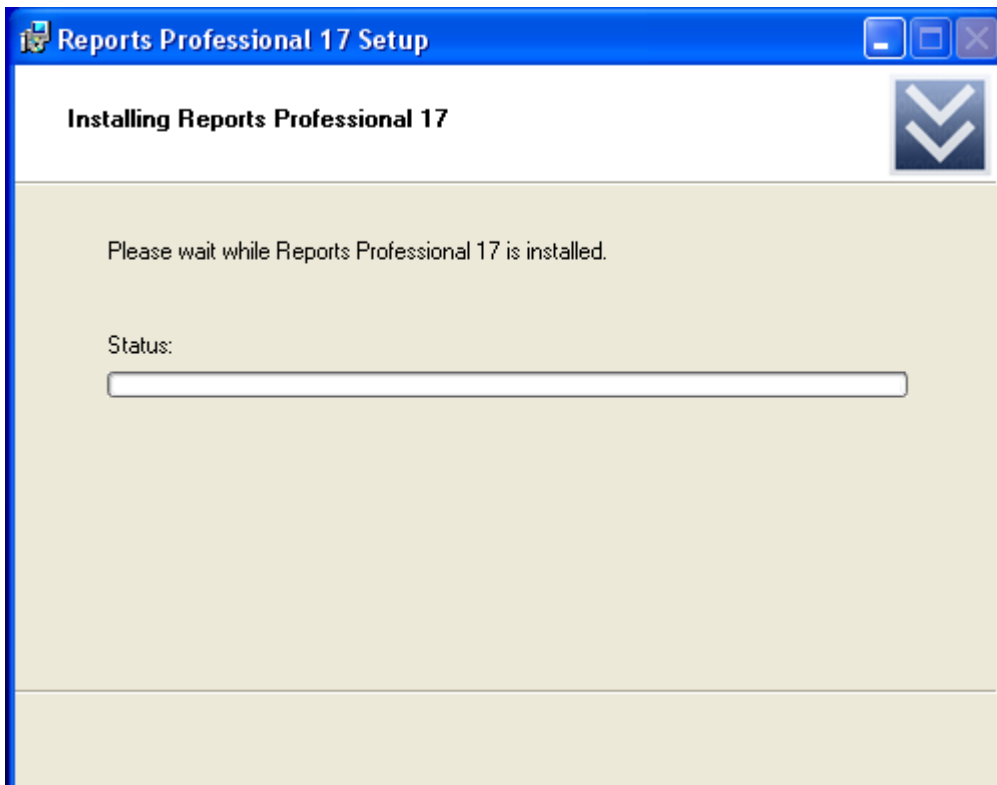
10. In the **Select Components to Install** window, select the appropriate components and click **Next**.



11. Click **Next** in the **Ready to Install!** window.



12. The **Reports Professional 17 Setup** screen is displayed



13. When the **Installation Complete** window opens, click **Finish**

